

Clause 13: Cancellation and Refund Policy

13.1 Cancellation by the Client:

The Client acknowledges that, in the event of a cancellation, the deposit is non-refundable unless the booking is rescheduled at the time of cancellation. Failure to provide timely notice will result in the forfeiture of any payments made by the Client. Cecilia Barker may choose to refund them under certain circumstances at her discretion. This is considered on a case-by-case basis and is not guaranteed.

13.2 Payment in Full and No Refund:

If the Client has made full payment for services in advance and chooses to cancel the agreement after payment without rescheduling, no refunds will be issued. The Client understands and agrees that this policy is in place to compensate Cecilia Barker for the time, resources, and effort expended in preparation for the agreed-upon services.

13.3 Second Cancellation:

In the event of a second cancellation by the Client, whether for the same or a different service, the payment made will not be refunded, even in the case of rescheduling, Cecilia Barker is released from any further obligation under this agreement.

13.4 Utilization of Funds:

The Client acknowledges that any payments received by Cecilia Barker have been utilized for business operations, and the non-refundable nature of the payment is intended to account for the commitment and resources allocated by Cecilia Barker.

13.5 Rescheduling:

The Client may request a rescheduling of services after the first cancellation and under reasonable circumstances, subject to Cecilia Barker's availability and discretion. However, the non-refundable nature of payments remains applicable, and the rescheduled services must adhere to the terms and conditions outlined in this agreement.

Kind regards,
Cecilia Barker

